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Digital Marketplace G-Cloud Framework

G-Cloud 12 – LOT 3: Cloud Support related IT services

September 2020

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Enterprise Architecture Assessment, and Implementation

Enterprise Architecture is essential to ensure a holistic view of Business and IT Services. Our Enterprise Architecture service assists in the development of architecture models and roadmaps that allow customers to identify projects, processes and technological interventions that allow them to meet operational and strategic outcomes.

Governance, Risk and Compliance Capability Assessment and Improvement

Experienced in all aspects of Cloud Governance, Risk and Compliance (GRC) capability, and the impact of compliance risks for organisations of all sizes, our consulting service is based on understanding the organisation and the exposure to compliance requirements. We work with the business to ensure the organisation is appropriately protected.

Project and Portfolio Management Tool Sourcing and Implementation

Most organisations operate a disparate Project and Portfolio Management (PPM) tooling environment (Excel, SharePoint, Project, Trello, etc.). An effective tool that provides a single pane of glass is invaluable. Our consultants work with you throughout the sourcing process ensuring the specific needs of your business are identified, executed, and embedded.

Operational Resilience Capability Assessment and Improvement

Experienced in all aspects of Cloud Operational Resilience assessment and the impact of changing regulations for organisations of all sizes. Our resilience consulting service is based on understanding the organisation's sector, the exposure / impact of regulations (UK and European) and working with clients to ensure they have appropriate protection.

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Service Continuity Assessment and Improvement

Experienced in all aspects of Cloud Service Continuity and the significant importance it has for organisations of all sizes, our consulting service is based on understanding the organisation's risk appetite, together with the impact service interruptions cause. We then work with the business to ensure the organisation is appropriately protected.

Cloud and Infrastructure Strategy Assessment and Implementation/Migration

A good understanding of your current estate and a structured risk aware migration strategy is essential when looking to realise your IT strategy. You can then develop a realistic target estate vision with a plan to remove legacy technical debt, and to migrate to Cloud based services.

Application Optimisation

For an efficient and optimised IT function, it is essential to understand your application portfolio, correctly align to business services and divisions, categorise (Line of Business, Productivity, Collaboration), and remove any duplications and/or applications that aren't being used or not used to their full potential. We can help achieve this.

Digital and Technology Sourcing

Digital transformation needs modern, adaptive sourcing strategies and up-to-date market knowledge to provide timely procurement of vital capabilities, cloud platforms, and services. Our consultants develop and/or assure sourcing strategies and models to meet client requirements, and assist with procurement activities, contract negotiations, transition planning and health checks.

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Network Assessment and Implementation

Our expert consultants provide fast and effective assessments of your IT networks, sourcing and implementation assurance, ensuring that your services are fit for purpose, secure, reliable, scalable to support multi-cloud services, and facilitate ubiquitous access to business-critical systems.

Cyber Security Assessment and Implementation

We are experienced in all aspects of the cyber security life cycle: Our cloud consulting service is based on understanding the risks to a client's cloud-based applications and assets, as well as on-premise and hybrid infrastructure, working with the business to ensure it is appropriately protected.

Unified Communications Strategy, Assessment, Sourcing and Implementation

With demand for flexible working and home working ever greater, a comprehensive Unified Communications solution is essential to keep your workforce connected and effective. Our consultants work with your business to develop an integrated strategy, baseline your current position, and build a roadmap to intelligently source and deliver the optimum solution.

Emergency Services Network Assessment and Implementation

Our consultants can review your Police, Fire, and Ambulance Emergency Services Network (ESN) operational and technical requirements to facilitate transition to ESN, providing design, sourcing, integration, implementation, migration, and assurance. This includes control room environments matching operational requirements with technical solutions, including cloud hosting.

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Project and Portfolio Management Capability Assessment and Transformation

Effective Project and Portfolio Management (PPM) is fundamental to a business's continued evolution – specially to meet the rapid pace of modern business. We have a proven record of analysing and transforming PPM capability across industries. By tailoring our blueprints to client needs, we ensure consistent and sustained benefits.

Cost Optimisation

Spending and cost reduction is a key activity that must be performed continuously to ensure operations are optimised, while maximising value of services to the business. Our ability to combine technical expertise and market knowledge ensures you can understand spend and use this information to inform strategic and tactical initiatives.

Service Management Assessment and Transformation

Effective service management is a growing challenge in today's modern multi-sourced environment where on-premise delivery integrates with cloud and outsourced services. Our expert consultants, combined with our leading Service Management and Operating Model blueprints, provide fast and effective assessments on your capabilities to identify, recommend, and deliver tangible improvements.

End User Compute Technology Assessment and Implementation

End User Compute and Services are the shop window of IT for the user. It is essential to ensure the device, the data, and applications (cloud and client based), are secure while meeting the changing need of the user while balancing with business cost pressures. Our expert consultants can help.

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Contact Centre Strategy, Assessment, Sourcing and Implementation

As the adoption of Cloud Contact Centres and quality of customer experience becomes a key differentiator, it's essential to have a coherent contact centre strategy. Our consultants work with your business to develop target customer journeys, baseline your current position, and develop roadmaps to source and deliver the optimum solution.

Digital Data Strategy, Architecture, Analytics Assessment, and Implementation

Digitalisation and cloud are significantly impacting how an organisation utilises data effectively. This creates a data dilemma. A Data Strategy supported by Data Architecture, Data Engineering and the right choice of Platforms, is essential to enable an organisation to make effective use of its data. Our experts can help.

Digital Business Strategy, Change and Operating Model

Technology organisations need to partner with their business to deliver managed innovation and achieve the competitive edge for business sustainability, incorporating current and future digital and technology trends. Our consultants work collaboratively with our clients to create and implement cloud and digital strategy blueprints and transformation programmes.

Service Management Tool Sourcing and Implementation

Cornerstones of mature Service Management strategies are people, process, and technology. Teams across IT require access to the right tools to allow them to follow processes and deliver business value. We help you acquire the right cloud technology and implement it in a way that ensures your IT function runs efficiently.

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For more information on how we can help you, please contact us at:

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