

Business scenario



Device Management at scale

Effective device processes can reduce onboarding lead time from weeks to days

Delivering timely data and system access to workforce devices

Within NHS Integrated Care Boards (ICB), each individual Trust typically has its own dedicated Digital, Data and Technology (DDaT) services.

DDaT services can often be seen as a blocker by clinical staff, as they find themselves without suitable IT equipment or appropriate data and accesses for their day-to-day job requirements.

Standardising and streamlining processes for procurement, and technology, systems and data access, as well as ensuring suitable IT devices and equipment can overcome these challenges and allow workforce devices to enable patient care rather than a blocker.

Challenges

Ineffective joiner, mover, and leaver processes result in delays to receiving required devices and systems access.

Disjointed procurement processes result in poor asset tracking and management, leading to **delayed device provision**, and the availability of appropriate devices.

Technology does not help support access to up-to-date data and systems from any location required, including remote sites.

Inefficient processes for revoking access, and use of personal devices due to challenges with trust-issued devices, open the potential for **security and data breaches**.

Solution approach

Implement tooling and processes for asset tracking, **automated onboarding** workflows, and **introduce role-based configurations** for rapid device assignment and access.

Streamline and standardise procurement processes, including centralising activities, leveraging technology for automation, and ensuring effective communication between departments.

Invest in and **implement effective tools and technology for device management**, data access, and remote connectivity.

Ensure **access is appropriately managed**, and tooling and technology are robust, secure, and **enable clinical staff to fulfil their roles**.

Benefits

Clinical staff have access to the right technology, systems, and data at the right time for their patients:

- New joiners and movers into positions have **the right technology and accesses** to perform their clinical roles and activities **from day one**
- The **right data is available at the right time** at on and off-site locations, **enabling quick decisions and actions** to be taken on behalf of (regarding?) patients
- Handling of **patient data** and information is **secure and protected**

Authors



Paul Fountain Edgar
Health & Social Care Lead
contact@masonadvisory.com



Geoff Izzard
Health & Social Care Advisor
contact@masonadvisory.com



Liam Lebeter
Health & Social Care Advisor
contact@masonadvisory.com

About Mason Advisory

Mason Advisory has offices in Manchester and London and employs over 100 staff, with plans to continue its expansion. We enable organisations to deliver value through digital & technology transformation, solving complex business challenges, and helping clients set strategy through the intelligent use of IT resources including architecture, cyber, operating model and organisational design, service management, and sourcing. We operate in sectors such as financial services and insurance, legal and law, government, health and social care, emergency services, retail, FMCG, logistics and distribution, transport, and not-for-profit.

Contact us

To get in touch, please email contact@masonadvisory.com or call +44 333 301 0093



MANCHESTER

Landmark
St Peter's Square
1 Oxford Street
Manchester
M1 4PB

LONDON

Bush House
North West Wing
Aldwych
London
WC2B 4PJ